

## Overview

Thank you for choosing to install CARCare, low-cost automotive maintenance tracking software that can help you stay ahead of scheduled vehicle maintenance. You'll be able to maintain a complete history of all work performed, track all costs associated with upkeep, fuel and accessories. It's a great way to ensure that your cars are well maintained and running right.

The CARCare product is installed using an installer program. This document will cover the installation process beginning at the point you download the installer from the CARCare Website.

Featured on the CARCare Website are our [TestDrive Video Lessons](#). These brief online videos will demonstrate all of the major features offered by CARCare. If you are new to CARCare, take a few minutes to watch the lessons. They are a great way to quickly understand the basics of using CARCare.

Always rely on the official information in your Owner's Manual, and the service professionals at your dealer for real expert advice and instructions on the proper care of your vehicle.

## ! Safety First

Always carefully follow the instructions and recommendations in your Owner's Manual when working on or around your car. Never take unnecessary risks or shortcuts. Wear safety glasses, gloves, and other protective gear that's appropriate for the task at-hand.

## Are You Updating a Prior Installation?

If this is a **NEW** installation, go to the next page.

If you are updating an earlier version of CARCare, start CARCare, click [Help | About...](#), make a note of your current version number, then close CARCare.

If you have v2.0.079 or later, you're all set to go. Go to the next page.



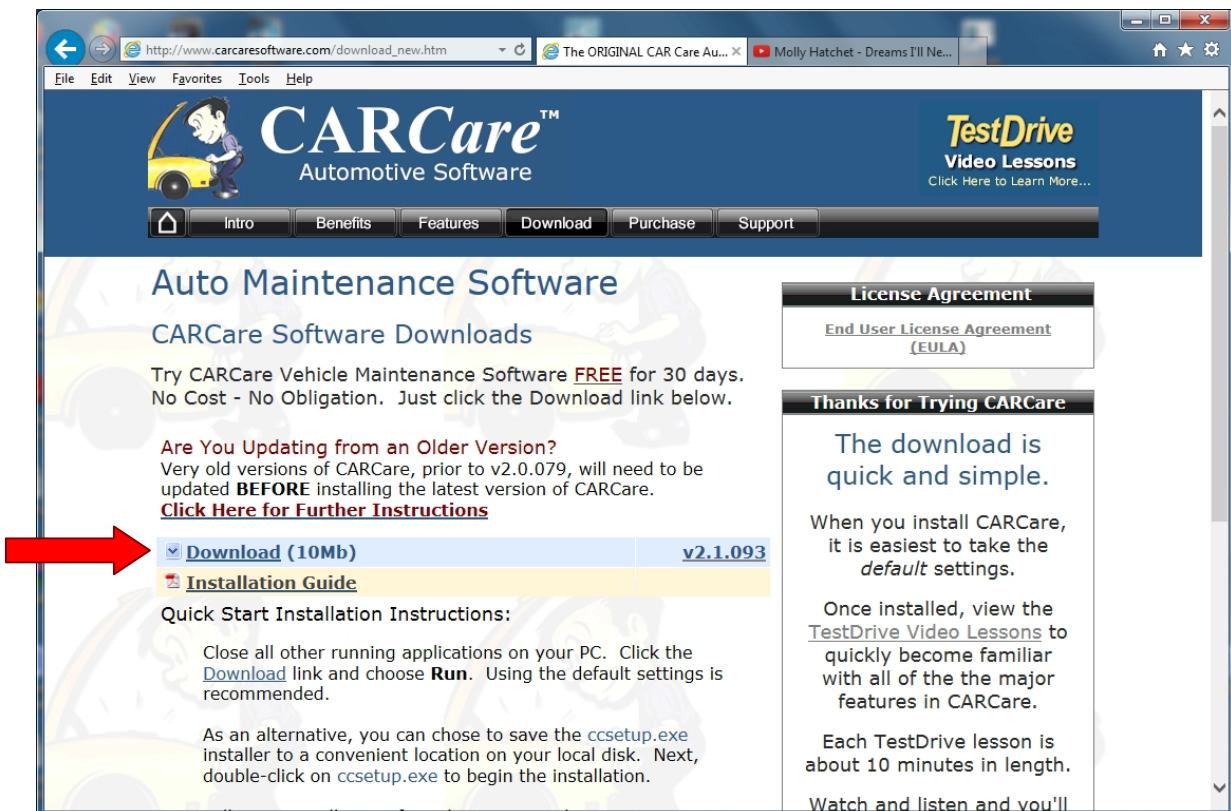
CARCare Website – Download Page

If your current version is prior to v2.0.079, go to the Download page of the CARCare Website (pictured above), and click the red link entitled **[Click Here for Further Instructions](#)**. This will open a new window that will explain the next steps to take to incrementally update your CARCare software. Do not uninstall your prior version.

## Download

You can download and install CARCare right from the home page of the CARCare Website. Or if you prefer, click the Download button to navigate to the download page, pictured below.

Next, click the Download link (highlighted below) to begin the download process. Your screen should resemble the picture below.



CARCare Download Page on the Web

Once you click the Download link your browser may ask if you want to Run the file, Save the file, or Cancel. Click **Run** to begin the installation process.

## Running the Installer – Initial Installation

### If you chose Run after clicking the download link

The installation process will begin automatically. Follow the on-screen instructions, and use the [**Next->**] button to proceed through the installation process taking all default settings. When prompted, click the [**Finish**] button to finish the installation process. CARCare is now installed on your PC.

### If you chose Save after clicking the download link

Start Windows Explorer. Navigate your disk to locate the ccsetup.exe installer that you saved earlier. Double-click on the ccseup.exe installer to begin the installation process. Follow the on-screen instructions, and use the [**Next->**] button to proceed through the installation process taking all default settings. When prompted, click the [**Finish**] button to finish the installation process. CARCare is now installed on your PC.

## End-User License Agreement

During the installation process, an End-User License Agreement will be displayed. If you accept the terms of the Agreement, click the [**I Accept**] button to continue.

If you do not accept the terms of the Agreement, click the [**I Do Not Accept**] button. You will then be taken back to the prior screen where you may click [**Cancel**] to cancel the installation process. You must accept the End-User License Agreement in order to install and use CARCare.

## Starting CARCare

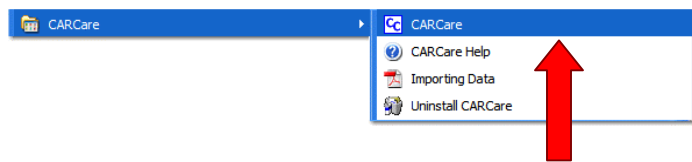
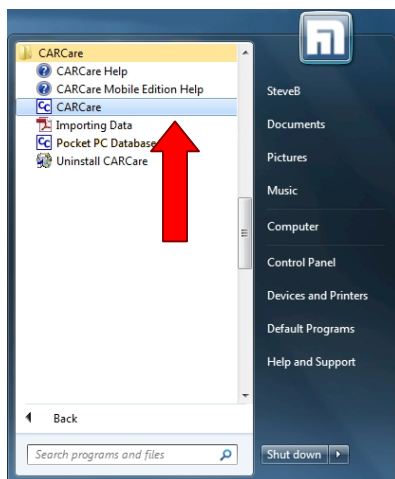


CARCare

For your convenience, a CARCare shortcut was installed on your Windows Desktop during the installation process. This enables you to easily start CARCare directly from your desktop.

If you do not want the CARCare shortcut on your desktop, you may delete it and start CARCare in the following way:

- Click your Start button
- Click the All Programs group
- Click the CARCare program group
- Click the CARCare shortcut.



CARCare Program Groups – Windows 7 and Windows XP

## CARCare Startup

When you start CARCare it will display a 'splash' screen with a progress bar, indicating that the software is starting. This will take a few moments.



CARCare Splash Screen on Start-Up

CARCare will display a Tips window each time you start it. You can turn-off this feature. To display Tips at any time... Click [Help](#) | [Tip of the Day](#)...

If any vehicles (or other assets) in your database require your attention, a Reminders window will appear. Once you close the Reminders window, you will see the CARCare main window.

We have provided some sample data so that you can navigate through the system and visit the various windows and features. You can delete the sample data and/or enter your own information as you use CARCare.

If you are evaluating CARCare, any data that you enter during your 30-day evaluation is yours to keep, and will remain in your database.

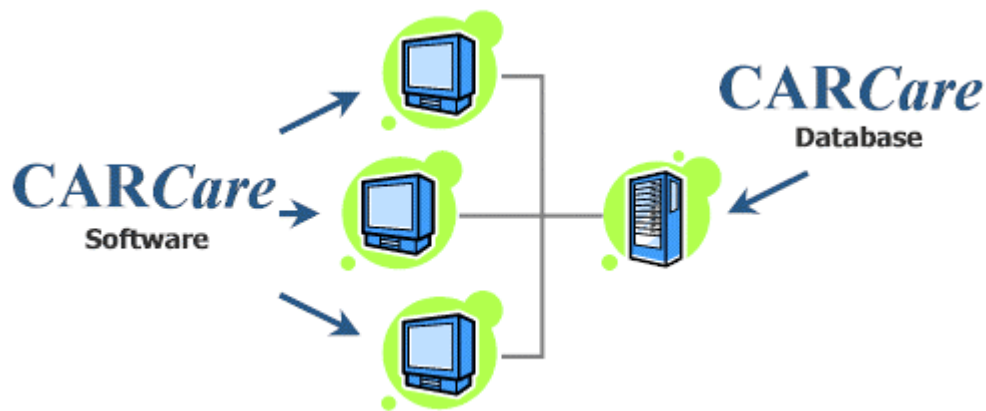
## CARCare Network Installation - Basics

CARCare is compatible with a 100 Mbps (or faster) hardwired network. For use at remote offices, use a product such as Windows Terminal Services, or Citrix® (or other similar product) for remote connectivity.

If you need multiple users to access shared vehicle information, first install CARCare on each PC where the software will be required. Your database file will be initially located in the `C:\Users\Public\CARCare` folder on your local disk. This is the *default* location. Your database file can be moved to any location within your Windows file system, including a shared folder on a network file server.

### User Account Permissions

Each Windows user account must grant Full Control to the folder where your database is stored. When your database file is stored on a file server, we recommend that you setup a mapped drive to the share to make it easier for users to recognize.



Basic Network Configuration

Each user will need to use the [File | Database | Open...](#) menu function one-time to establish the new database file location. CARCare will remember this new database location between sessions for each user.