

Overview

Thank you for choosing to install CARCare, low-cost auto maintenance tracking software that can help you stay ahead of scheduled vehicle maintenance, maintain a complete history of all work performed, track costs associated with upkeep, fuel and accessories, and keep your cars running right.

The CARCare product is installed using an installer program. This document will cover the installation process beginning at the point you download the installer from the CARCare Website located at <http://www.CARCareSoftware.com>.

CARCare features context-sensitive help. Once you have CARCare installed, you can press your [F1] key to receive help with essentially any window you are currently using. You can also click the **Help** menu and **Search** the help system for information, or click **Contents** for a listing of all Help topics.

Once you install CARCare on your PC, we also recommend that you take a few minutes to review the other **Customer Guides** on the CARCare Website. Each is focused on a specific topic, and will help you get started with CARCare.

Also featured on the CARCare Website are our **TestDrive** video lessons. This brief Flash video will cover many of the features offered by CARCare, and will actually demonstrate how they work. This can be very beneficial in terms of helping you grasp the basics as you begin to use CARCare.

Always rely on the official information in your Owner's Manual, and the service professionals at your dealer for real expert advice and instructions on the proper care of your vehicle.



Safety First

Follow the instructions in your Owner's Manual when working on or around your car. Never take unnecessary risks. Wear safety glasses, gloves, and other protective gear that's appropriate for the task at-hand.

Installation

Download

The first step in the installation process is to download the CARCare Installer from the CARCare Website. Click the **Download** button (#1 in the picture) to navigate to the download page. Next, click the **Download Link** (#2 in the picture) to begin the download process. Your screen should resemble the picture below.



CARCare Download Page on the Web

Once you click the **Download Link** (#2 in the picture), your browser may ask if you want to **Run** the file, **Save** the file, or **Cancel**. Click **Save**, and then choose a convenient location to save the file.

Installation

The file will be saved as **ccsetup.exe** in the location you selected. Once the download completes, you will be ready to run the **ccsetup.exe** installer to install CARCare on your PC.

Running the Installer - Upgrading Existing CARCare Installations

If this is a NEW installation, please skip to the next page.

If you have a prior version of CARCare already installed, you will need to upgrade your current CARCare for Windows installation. If you use the **Mobile Edition** you **MUST install CARCare for Windows BEFORE upgrading your Mobile Edition software.**

If you have multiple networked PCs that have CARCare installed, you will need to **shutdown CARCare** on **all PCs** before proceeding with the upgrade process below.

Please follow these steps:

1. Run the **ccsetup.exe** file on **each PC**. Do not start the latest version of CARCare until all PCs have been upgraded with the latest version.
 - a. Start CARCare on **One (1) PC**. This will allow the software to update your database to the latest format. Do not start CARCare on any other PCs until this process has successfully completed.
 - b. If a Database Repair does not automatically run, run it manually using the **File | Database | Repair...** menu option.
2. Your CARCare for Windows upgrade should now be complete.

Running the Installer – Initial Installation

The **ccsetup.exe** file that you downloaded is called an **installer**. The installer contains the full commercial release of CARCare. It will run for 30 days following initial use.

If you plan to use the Mobile Edition, you MUST install CARCare for Windows first.

To install CARCare on your PC you will need to locate the **ccsetup.exe** installer that you downloaded, and then double-click on it to begin the installation process. To do this, start Windows Explorer. Navigate your disk to locate the **ccsetup.exe** installer that you downloaded earlier.

The installer will begin initializing and will then display a **Welcome** dialog. Click [**Next->**].

An **End-User License Agreement** will be displayed. If you accept the terms of the Agreement, click the [**I Accept**] button to continue. If you do not accept the terms of the Agreement, click the [**I Do Not Accept**] button. You will then be taken back to the prior screen where you may click [**Cancel**] to cancel the installation process. You must accept the agreement in order to proceed.

After accepting the End-User License Agreement, you will see a **Choose Destination Location** dialog. The **default** location will be **C:\Program Files\CARCare**. This is the **RECOMMENDED** location. Click the [**Next->**] button to continue.

You will now be asked to choose a **Program Manager Group** to store the CARCare shortcuts that will be created. The **default** and **RECOMMENDED** Group is **CARCare**. Click the [**Next->**] button to continue.

You are now ready to begin the actual installation process. Click the [**Next->**] button to begin.

Once the installation process is complete you will see an **Installation Complete** dialog, indicating that the process has been completed. Click the [**Finish>**] button to close the installer. CARCare is now installed on your PC.

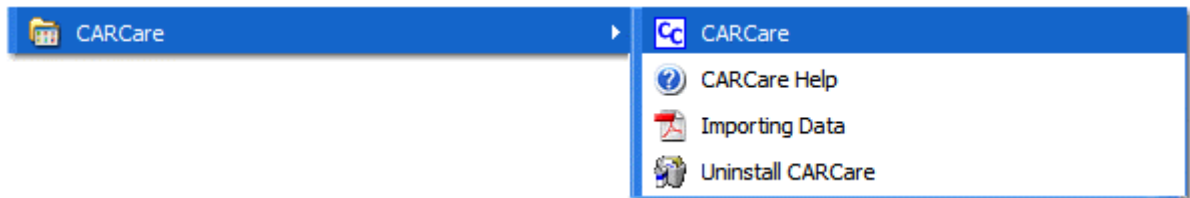
Starting CARCare



For your convenience, a **CARCare** shortcut was installed on your Windows™ Desktop. This enables you to start CARCare directly from this shortcut. If you do not want the CARCare shortcut on your desktop, you may delete it and use the alternative approach discussed below to start the CARCare software.

To start the CARCare software from the **Start** button, follow these steps:

- Click your **Start** button
- Position your mouse over the **All Programs** group. The All Programs menu will expand.
- Position your mouse over the **CARCare** program group (see picture below)
- Click the **CARCare** shortcut.



CARCare Program Group

CARCare Startup

When you start CARCare it will display a '**splash**' screen with a progress bar, indicating that the software is starting. This will take a few moments.

CARCare will display a **Tips** window each time you start it, unless you have turned-off this feature. You may also display these Tips at any time by selecting the **Help | Tip of the Day...** menu option.

If any vehicles (or other assets) in your fleet require your attention, a **Reminders** window will then appear. Once you close the **Reminders** window, you will see the CARCare main window.

We have provided some sample data so that you can navigate through the system and visit the various windows and features. You can certainly delete the sample data and/or enter your own information as you use CARCare.

If you are evaluating CARCare, any data that you enter during your 30-day evaluation is yours to keep, and will remain in your database. Even if your 30-day evaluation period expires, your data still remains in-place.

CARCare Network Installation - Basics

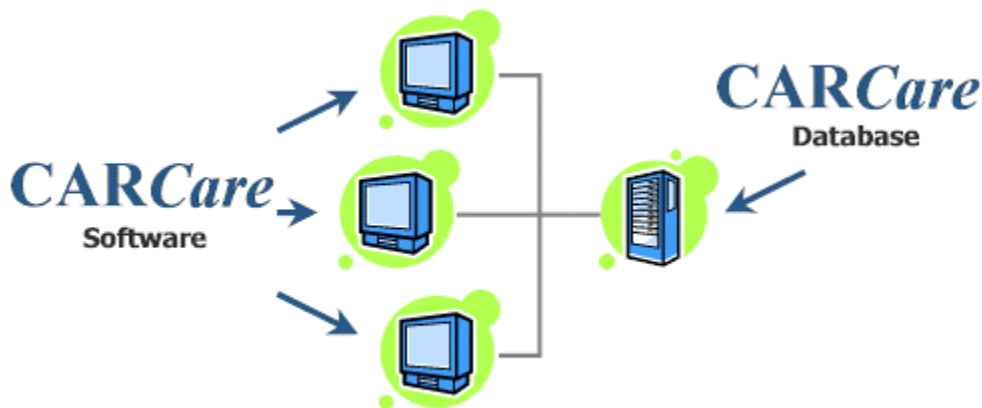
CARCare will require a 10/100 Mbps hardwired network connection. For use at remote offices, we recommend using a product such as Windows Terminal Services, Citrix®, or GoToMyPC® for remote connectivity. **Wireless network connections (e.g. 802.11x) are not supported.**

If you need multiple users to access shared vehicle information, you'll need to install CARCare on each PC at which the software will be used using the **ccsetup.exe** installation program. Your database can be located on a network server in a shared folder of your choice.

User Account Permissions

Each user account defined in your operating system must grant **full rights** to the folder where your database is stored. We recommend that you setup a **mapped drive** to the shared database location so that each user can easily access the shared database.

Permissions will need to grant full rights to the **C:\Program Files\CARCare** folder on the local disk, and all folders beneath it.



Basic Network Configuration Diagram

Each user will need to use the **File | Database | Open...** menu function one time to open the shared database. Afterwards, CARCare will remember the location of the last database used between sessions, so that you will not need to re-open the database manually each time you start the program.